



Thank you for shopping with us! www.kidsmartliving.com & www.simplysmartliving.com

Questions?

Call us toll free: 1-866-323-9654 or email us at: info@kidsmartliving.com

Returns, Exchanges or Replacements

We want you to be satisfied with your products and make every effort to deliver your order in an accurate and timely manner.

- **Damaged or Incorrect orders:** Please contact us if your order arrives damaged from shipping or inaccurate in any way. We will happily replace or correct your order immediately with no additional shipping charges. Please keep all boxes and packing materials on damaged orders until replacements arrive.
- **Returns or Exchanges:** If your order does not meet your satisfaction, please return unused items for an exchange or credit to the original charge card **within 30 days of the date of receipt**. All items for return must be in the original unused condition with the original manufacture's labeling. Simply fill out the return form below and send it with the item(s) being returned. Please insure the package for the full value, and retain your shipping and insurance receipts. We're sorry, we cannot refund shipping charges on regular returns or exchanges.
- **Have an Exchange?** We do not charge additional shipping on exchange orders.

- **Send returns to:** **SmartLiving Co. Returns**
12330 Knigge Cemetary Rd., Ste. I
Cypress, Texas 77429

Your Name _____ Phone _____

Order or Invoice Number _____ E-mail _____

Shipping Address _____

Was this received as a gift? ☐ Yes ☐ No

If yes, we can exchange the item for equal value or issue a store credit for the purchase price. We cannot credit a purchase price to an account other than that of the purchaser.

To expedite your Return or Exchange, please complete the following:

Date your return/exchange is being shipped: ____/____/____ Contact number: _____

☐ **Exchange?** If so, please write the item number and quantity of the product you'd like to receive in the comment space below, and sign to approve the crediting or billing of any cost difference between the products to the card used for the original purchase. Please include a contact number in case we need to reach you.

Signature: _____ CC# _____ EXP. ____/____

☐ **Returning unused items within 30 days?** If so, please let us know if the product did not meet your expectations or the reason for the return in the area below.

☐ **Incorrect Order?** If so, please call us at 1-866-323-9654 to arrange prompt correction of your order. We will arrange for the shipping on our account.
